

Honeywell T9 Thermostat Guide

We hope you enjoy your new Honeywell T9 Smart Thermostat, installed during your Home Energy Assessment.

This easy-to-follow guide covers basic set-up instructions and includes troubleshooting tips for any minor issues encountered during set-up. Installing this smart thermostat is one of the easiest ways you can save on heating and cooling costs without forfeiting your comfort. The Honeywell T9 automatically adjusts multiple room temperatures whether you are home or away and adapts to your lifestyle.

Setting up Your Honeywell T9 Thermostat

Once your thermostat has been installed, simply follow the prompts on its screen or use the set-up steps below.

- 1 Power on your furnace or boiler to connect your Honeywell T9.
- 2 Set up language settings and then select the type of room the thermostat has been installed in.
- 3 Select Fahrenheit or Celsius for temperature display.
- 4 Choose the options that best reflect how your home is heated.
- 5 Add any wireless sensors or select "Set Up Later" to proceed to the Wi-Fi screen. Select "Get Connected" for internet access to local weather stations and allow the user remote access to your system. For further access to remote control settings, download the Honeywell Home App and create an account if you do not already have one.
- 6 Once your account is set up, the app should detect the presence of a new thermostat and where it is located. Confirm that you wish to access this device.
- 7 To ensure maximum security, the Honeywell Home App will request a verification code which will be displayed on the smart thermostat you are connecting.
- 8 For more information on set-up, go to www.honeywellhome.com/us/en, then hover over the Products thumbnail and select WiFi Thermostats. Scroll down the page to "T9 SMART THERMOSTAT WITH SENSOR", then download the guide at the bottom of the page or visit our Support tab for more complex issues.



For additional help, check out the troubleshooting guide on the back of this card.

Troubleshooting Tips

Experiencing issues with your smart thermostat?

If you have difficulty with your thermostat, please try the following suggestions. Most problems can be corrected quickly and easily. Here's what to do if:

The Display is Blank

- Check circuit breaker and reset if necessary.
 - Make sure power switch for heating & cooling system is on.
 - Make sure furnace door is closed securely.
 - Make sure the C wire is connected.
 - Make sure the R/Rc jumper is set correctly.
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Heating or Cooling System Does Not Respond

- Press Menu > System Mode > Heat > Done to set the system to Heat mode. Make sure the desired temperature is higher than the indoor temperature.
 - Press Menu > System Mode > Cool > Done to set the system to Cool mode. Make sure the desired temperature is lower than the indoor temperature.
 - Check circuit breaker and reset if necessary.
 - Make sure power switch for heating & cooling system is on.
 - Make sure furnace or boiler door is closed securely.
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Aux Heat Runs in Cooling

This thermostat has adjustable minimum and maximum limit settings for heating and cooling. If these settings were not adjusted when setup was done, heat has a setting range of 40-90°F and cool has a range of 50-99°F.

Temperature Settings Do Not Change

For heat pump systems, verify there is not a wire attached to W on the UWP.

Cool Runs with a Call for Heat

For heat pump systems, verify there is not a wire attached to W the UWP.

If you have any other questions about your Honeywell T9 Smart Thermostat, please call Honeywell support at **1-800-468-1502** or visit **Honeywell.com** if you have questions about the Honeywell Home application or device performance.

